

New and emerging apprenticeship roles within psychology and health

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What is an Apprenticeship?

An apprenticeship is a job with training.

Apprentices are employed, work a minimum of 30 hours and receive paid holiday whilst studying for a formal qualification.

Apprenticeships offer the opportunity of starting a career, changing a career or upskilling existing staff.





Apprenticeship reform - The apprenticeship levy (March 2016)

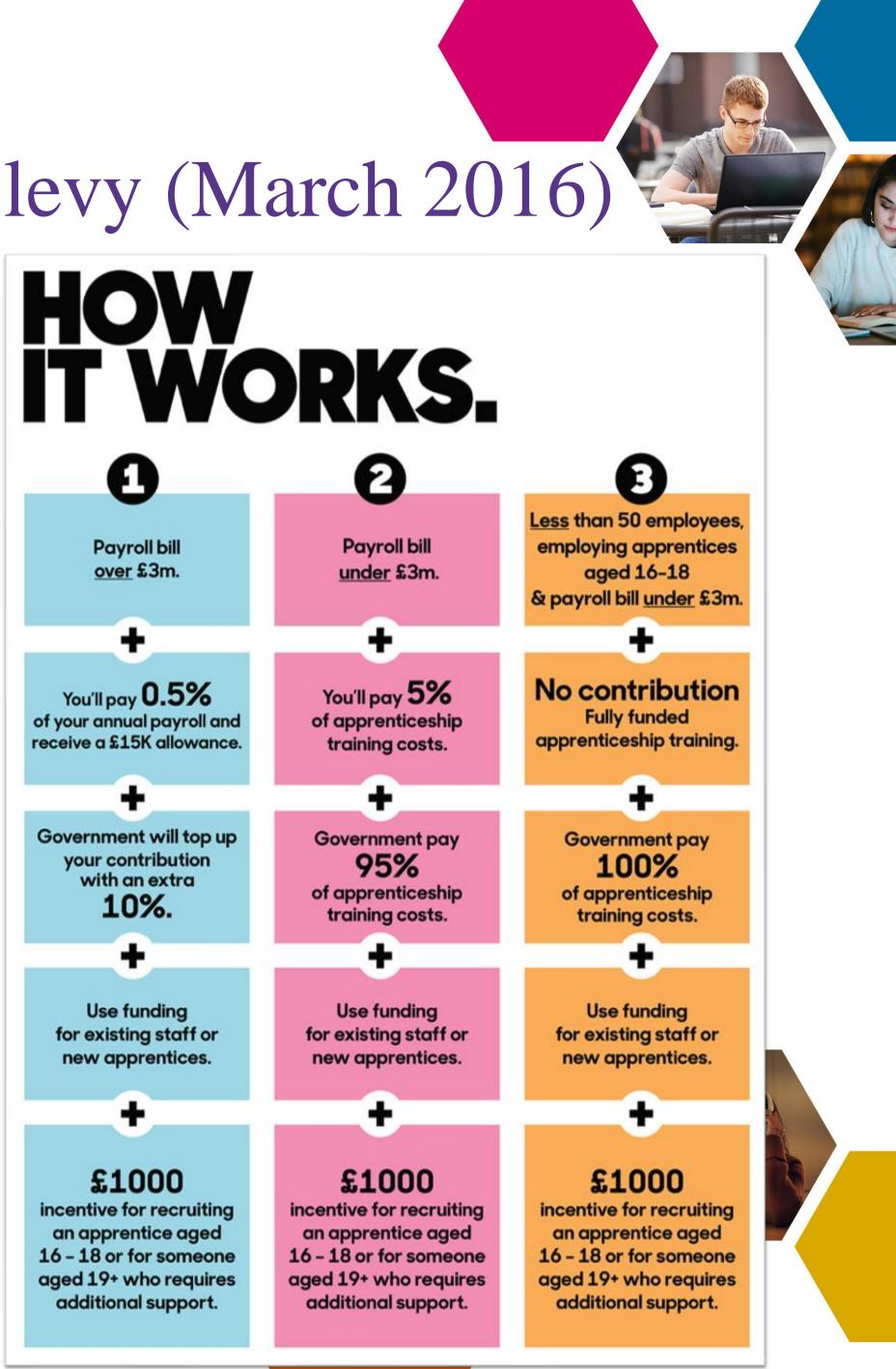
What is the apprenticeship levy and who pays it?

- Levy on UK employers will fund growth in the apprenticeship programme. In parallel, employers will be given more influence over how apprenticeships are designed and paid for, so that they focus on the skills, knowledge and behaviours that are required of the workforce of the future.
- Growth in apprenticeships will open up opportunities to individuals from all backgrounds and all parts of the country, giving more people the chance to pursue a successful career.
- The levy will come into effect on 6 April 2016, at a rate of 0.5% of pay bill, paid through PAYE. It ٠ applies to all employers in all sectors.
- All employers have an allowance of £15,000 to offset against their levy liability. The levy ٠ allowance is not a cash payment and cannot be used to purchase apprenticeship training
- The allowance means that only UK employers with ٠ an annual pay bill of more than £3 million Are liable to pay the levy. That's 2% of employers.
- Employers in England who pay the levy will be able to get out more than they pay into the levy, through a 10% top-up to their digital accounts

The levy will be set at 0.5% of an employer's pay bill. It will only be paid on any pay bill in excess of



levy payment



The NHS levy

NHS accounts for 2019/20 show that £45.1bn was **spent on salaries** and **wages**, meaning the **levy bill** of 0.5% **would** amount to approximately £225m.

£600M staff bill would incur a £3.2 Million levy.

Many NHS trusts have become employer providers in order to draw down funding to fund their own apprenticeship programmes or subcontract their training to a training provider.

Average <u>annual</u> levy bill for a NHS trust between: £1.4M and £4M, depending on the size of the trust.

Use it or lose it.







How/where are apprentices trained?

OPTION 1

USE A TRAINING PROVIDER:

find a training provider to deliver your apprenticeships on findapprenticeshiptraining sfa bis.gov.uk. The training provider will be paid direct from your levy account.



OPTION 2

BECOME AN EMPLOYER PROVIDER:

deliver your own apprenticeships and recoup levy funds from your account to cover the eligible costs of your delivery.





OPTION 3

BECOME AN EMPLOYER PROVIDER THAT SUBCONTRACTS:

the same as option 2 but you subcontract some elements of the training to a training provider and claim these as an eligible cost.





Level 3 Senior Healthcare Support Worker Level 4/5 Nursing Associate Level 6 Nurse Degree Apprenticeship Level 7 Advanced Clinical Practice

Level 6 Psychological wellbeing practitioner Level 7 Clinical associate in psychology

> *Level 3 Learning and Development Practitioner *Level 4 Assessor-Coach Education Level 4 Mammography Assistant and Training Level 6 Physiotherapy, Occupational ė. Therapy, Radiotherapy, Radiography Allied Health

Operating Department Practitioner, Dietitian, Speech & Language Therapist

> Level 3 Digital Marketer Level 3 Infrastructure Technician Level 3 Clinical Coder Level 4 Data Analyst Level 4 Public Relations Assistant Level 4 Marketing Executive

Informatics / Communications

Professionals

0=

Leadership and Management

Human Resources / Child Care / Nursery

Level 3 HR Support Level 3 Early Years Level 5 HR Consultant/partner

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Level 3 Team Leader/Supervisor Level 4 Project Manager Level 5 Operations /Department Manager Level 6 Chartered Manager Degree Level 7 Senior Leaders

* indicates in development/not yet procured





Level 2 and 3 Business Administration Level 2 and 3 Customer Services Practitioner

Business Administration / Customer Service ::

Nursing

Finance

XE

Apprenticeships at UHS

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Pharmacy

Estates, Engineering and trade:

Healthcare Science

Level 3 Accounting Taxation Technician Level 4 Professional Accounting **Taxation Technician**

Level 2 Accounts Assistant

Level 2 Painting & Decorating Level 3 Advanced Carpentry Level 4 Maintenance & Operations **Engineering Technician** Level 6 Chartered Surveyor Degree

Level 3 Healthcare Science Assistant Level 4/5 Assistant Practitioner Level 3, 4 Clinical Engineering Level 6 Healthcare Science Degrees: Cardiac Physiology, Neurophysiology, Clinical Engineering, Lab Scientist, Nuclear Imaging

*Level 4 Public Sector Commercial Professional



Level 2 Pharmacy Support Level 3 Pharmacy Technician

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Procurement and

Logistics

ApprenticeshipCentre@uhs.nhs.uk





Useful websites

(links provided on final slide)





GO	Search on		nent works Get involved nmunications
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an enc entice are for	 Widening or Ofsted rein: Removal of Requirement 	 Contents Important information about the changes to external quality assurance Introduction to end-point-assessment organisations Find an end-point assessment organisation 	Ofqual Handbook: General Condition Recognition End-Point Assessment Organisation recognition briefing
oyers ssmen	 New guide f Apply to the 	 How to apply to the register of end-point assessment organisations Help and support 	Criteria for Recognition Search for apprenticeship standard
art no	w >	Print this page	Brexit Check what you need to do
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Who funds apprenticeships?

- The education costs for the apprenticeship are funded out of the apprenticeship levy ullet
- Salary support for the PWP Apprenticeship remains the same as for core PWP • trainees – 40% Clinical Commissioning Group funding / 60% central funding
- 100% of on-programme training and end point assessment can be drawn from an • employer's levy account (but must be within the recommended funding band)
- Government funding Employer/Training Providers (some funded via levy) ullet



accredited by the British Association for Behavioural and Cognitive Psychotherapies (BABCP). Training, which follows a national curriculu most organisations and should be used by IAPT services and their partner universities for the apprenticeship days a week at university and three days supervised practice in a clinical setting over a 12-month period.

The IAPT programme also provides shorter courses for existing mental health professionals who wish to develop their skills in other NICE psychological therapies for depression. Each course is based on a national curriculum and is accredited by an appropriate professional bo are specifically developed for people who are already working in IAPT services or are contracted to do so in the near future. As well as attending workshops, trainees see a prescribed number of depression training cases while receiving regular supervision.

The PWP Apprenticeship should first be listed on an organisation's dynamic purchasing system (DPS) before it can be High intensity therapy (HIT) Cognitive-Behaviour Therapy (CBT) trainees undertake training on a specifically commissioned high intensity procured. The DPS owner will manage this aspect of the process. Template procurement documents are available at procurement process. Procurement advice can be sought from the four NHS Procurement Hubs listed below. Most of these are geographically named apart from NHS Commercial Solutions which covers the South East. In certain regions there may be other providers who can assist.



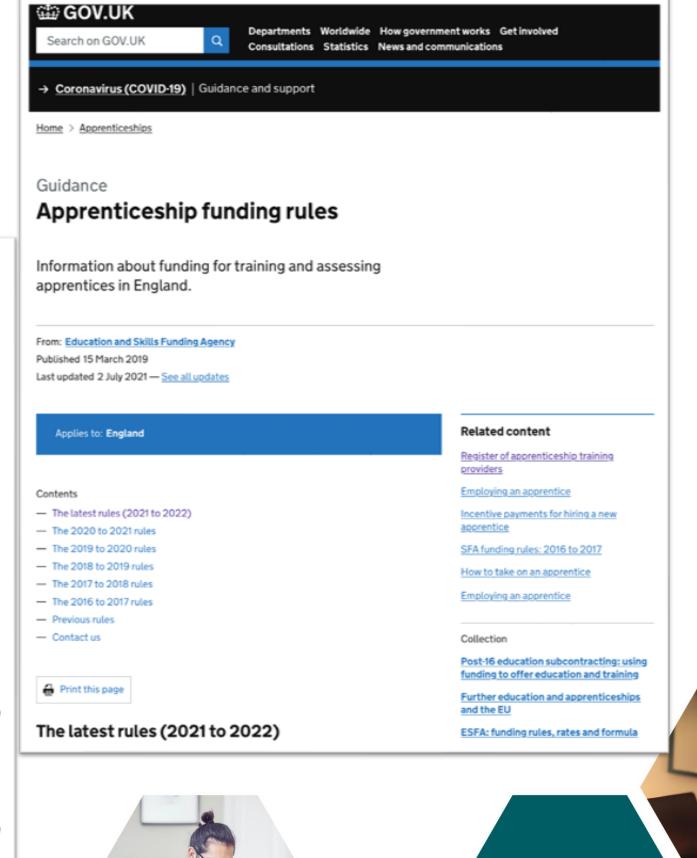
The Psychological Wellbeing Practitioner Apprenticeship:

The Psychological Wellbeing Practitioner (PWP) Apprenticeship offers employers an opportunity to recruit PWPs,

Among its applicants, the PWP Apprenticeship will attract people who do not have an undergraduate-level degree, those who wish to change career direction, and former IAPT service users who wish to give something back. During employment as a PWP apprentice, a trainee will undergo on-the-job training at an IAPT service and attend a level 6 (equivalent to final-year undergraduate) course at a recognised university. The employer will pay a salary, while the university fee is drawn down through an apprenticeship lew. Following a further period of on-the-job training, the apprentice must successfully complete an assessment - after which they will enter the PWP workforce.

Setting up PWP Apprenticeship places is a straightforward and easy-to-follow process for which there is support readily available from knowledgeable and helpful NHS procurement hubs and local Health Education England offices.

Many large organisations and health trusts have a procurement department, and may also have experience of administering apprenticeship schemes. IAPT services planning to offer the PWP Apprenticeship should link with these departments which will offer support and advice on the procurement steps to be followed. If, however, your organisation does not have a procurement department, contact your local NHS Collaborative Procurement Hub who





Who monitors the quality of apprenticeships?

📾 GOV.UK Departmen GOV.UK Institute for Apprenticeships & Technical E Search on GOV.UK a Consultati Home > Education, training and skills > Inspec Office for Contact us About Deadlines Search site > Inspection and performance of further education Students Coronavirus (COVID-19) | Guidance and supper → Coronavirus (COVID-19) | Guidance and su About Ofstec <u>Home</u> > <u>Apprenticeships</u> Advice and guidance For students News, blog and events Publications Data and analysis Get involved Home raising standards Home > Advice and guidance > Skills and employment > Degree apprenticeships > Degree apprenticeships - for providers Ensuring quality improving lives > Checking the quality of apprenticeships **Ofqual Handbook: Ger** Guidance XTERNAL C **Conditions of Recogni** Conditions for being on th **Degree apprenticeships for** end-point assessment org higher education providers From: Ofqual Guidance **Ensuring quality** Published 12 October 2017 **Education insp** External quality ass Updated: 11 November 2020, see all updates Information for organisations who are ap offer independent end-point assessment Sections in this guide What is a quality appr Updated 19 April 2021 standards. Search this manual The Quality Strategy 1. Overview 3. Checking the quality of apprenticeships End-point Assessmen Contents Introd 2. How to develop and deliver Reasonable Adjustme From: Education and Skills Funding Agency Introduction Guidance degree apprenticeships 4. Useful resources Published 11 April 2019 Provision inspected under the EQA F The education Contents Last updated 9 June 2021 - See all updates education inspection External quality assur maintained framework More about transition education ar What inspectors will consider Checking the quality of apprenticeships apprenticeships Rules and guidance for all awarding or Directory of professio when making judgements The framewo Applies to: England qualifications employer-led bodies Augus Find all information about Arrangements for different September : For a small section of apprenticeships there are two bodies responsible for quality types of provision apprenticeships on GOV.UK judgements assessment: Ofsted and the OfS. academies, This document sets out Ofqual's General Condit 🔒 Print this page Contents The table below shows where the quality duties overlap. We are currently in the providers an set for all the qualifications and organisations we second pilot year of our joint working arrangement with Ofsted regarding Levels 4 inspected ur Introduction rules. and 5 apprenticeship provision, and will report our findings to the Department for — 2. Your organisational details The framewer Education in 2019. — 3. Readiness All regulated awarded organisations have a lega settings to e 4. Promotion and selection su comply with these rules on an ongoing basis – 5. Eligible costs 6. Conflict and collusion have regard to this guidance No – 7. Gateway review the — 8. Certification Provider guide to **Future changes** Th 9. Record keeping are carried due under section of the Education net 2000 (as amonado), the Education net 2000 (as amonado), the Education net 2000 (as a monado), the Education net 2000 (as a monado) (as a monado) (as a monado), the Educati 10. Monitoring and audit New rules on the availability of fee information (and Inspections Act 2006; section 109 of the Education and Skills Act 2008; The — 11. External quality assurance Education (Independent School Standards) Regulations 2014; and the Childcare Act We have recently consulted on guidance on mal — 12. Accepting the conditions 2006. All inspections carried out using the framework will meet relevant legislative 12 Curnancian ar ramousl from the register responses to this consultation. requirements. Using the Ofqual Handbook How to use this handbook



upports co	Levels 2-3	Levels 4-5	Levels 6-7
ote that we	Ofsted	Ofsted and the OfS	The OfS
ne framewo	Ofsted is responsible	Ofsted is responsible for inspecting the quality of apprenticeship training	At Levels 6-7 the OfS is responsible for



GOV.UK





Context – IAPT PWP Apprenticeship

• The NHS Long Term plan seeks to

By 2023/24: • Access to Increased Access to Psychological Therapies (IAPT) services will be expanded covering a total of 1.9m adults and older adults. All areas will maintain the existing IAPT referral to treatment time and recovery standards, and the existing requirement to commission IAPT-Long Term Conditions (IAPT-LTC) services.

All areas will need to plan to achieve improvements in access and treatment for older adults in line with local demographics within all adult mental health services

Table: Summary of indicative workforce requirements to deliver national LTP ambitions (replacement/churn trainees and workforce expansion are in addition to these numbers)

Additional Staff (cumulative)	Year 1 (2019/20)	Year 2 (2020/21)	Year 3 (2021/22)	Year 4 (2022/23)	Year 5 (2023/24)
Total additional therapists IAPT (PWP and High Intensity)	0	0	1000	1,980	2,940

NHS Mental Health Implementation Plan 2019/20 – 2023/24 (Iongtermplan.nhs.uk)

• The NHS People Plan seeks to address current and future workforce planning including practical action on: New ways of working and delivering care emphasising that we need to make effective use of the full range of our people's skills and experience to deliver the best possible patient care.

Growing for the future particularly by building on the renewed interest in NHS careers to expand and develop our workforce, as well as retaining colleagues for longer.

We-Are-The-NHS-Action-For-All-Of-Us-FINAL-March-21.pdf (england.nhs.uk)







<u>Developing-a-Collaborative-IAPT-Workforce-Plan Presentation</u> (Andrew Morris, Workforce Development Programme Manager)





Why a PWP Apprenticeship route?

- We need the PWP workforce to meet the increasing demand on IAPT services
- 60% of PWPs move to a Higher Intensity Therapist (HIT) role each year
- Difficulty in recruiting qualified PWPs
- Traditional route attracts psychology graduates
- The <u>Widening participation to Psychological Wellbeing Practitioner training</u> report by the University College London made recommendations to offer 'alternative and variant types of PWP training' including 'apprenticeship vocational training' making it a more attractive opportunity to a wider range of people within our local communities
- Uses organisation's Apprenticeship Levy funding
- Opportunity for employers to develop their own local requirements







The PWP Apprenticeship

- award of a PWP National Framework to 7 training providers in England to deliver the PWP Apprenticeship.
- **Liverpool John Moores University** Ο
- London South Bank University Ο
- Solent University Ο
- Staffordshire University Ο
- Teesside University Ο
- University of Exeter Ο
- University of Essex Ο
- The IAPT PWP Apprenticeship is a Level 6 (non-degree qualification) leading to a Certificate in Psychological Wellbeing Practice
- Professional recognition
- Regulated occupation
- There is a minimum 12 month training programme with an additional (+ 3 months) End Point Assessment (EPA) period
- including a presentation from LJMU





National procurement undertaken by Salisbury NHS Foundation Trust in partnership with Health Education England resulted in the

Collaboration across regions to develop a PWP apprenticeship route - Health Education England led Webinar held on 10 May 2021



The PWP Apprenticeship at Liverpool John Moores University

- places. Programme Lead is Karen Rea k.rea@ljmu.ac.uk
- route.
- LJMU currently developing marketing material Ο
- Outline job description and person specification drafted Ο
- Develop a marketing strategy (examples of marketing to targeted groups in Widening participation to PWP training UCL report)
- Evaluation and feedback from first cohort
- requirements
- Level 7 award is a postgraduate certificate
- Level 6 award of a graduate certificate





Liverpool John Moores University (LJMU) has a small cohort planned for October 2021 and is currently working with services to fill

An initial meeting held with LJMU and services in Cheshire and Merseyside who have expressed an interest in the PWP Apprenticeship

LJMU, University of Central Lancashire and University of Manchester have an existing non-standard entry route to 'traditional' PWP training for prospective students who can evidence relevant experience and can demonstrate academic ability to meet level 6 study



What is End-point Assessment (EPA)?











PWP Assessment Plan and Occupational Standard



End-point assessment plan for Psychological Wellbeing Practitioner (PWP) apprenticeship standard

Apprenticeship standard number	Level of this end point assessment (EPA)	Integrated
ST0568	6	No

Contents

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Regulatory body recognition	
Reasonable adjustments	
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PSYCHOLOGICAL WELLBEING PRACTITIONER

Details of standard

Occupation summary

This occupation is found in the public sector within the NHS England Improving Access to Psychological Therapies (IAPT) initiative, which is a world leading programme in psychological healthcare. This is an exciting role where practitioners make a difference to people's lives. Psychological Wellbeing Practitioners (PWP) deliver the service from different venues for example GP surgeries, community healthcare settings and other community based venues, such as job centres.

The broad purpose of the occupation is for PWPs to interact with adult patients in primary care, across a number of different services and variety of environments including being able to practice in diverse cultures. PWPs offer assessments for mild to severe common mental health problems, undertaking assessment of risk and making of safeguarding referrals. They offer evidence based interventions to patients with mild to moderate anxiety and depression as well as other common mental health problems determined by National Institute for Health and Care Excellence (NICE)*1, the Improving Access to Psychological Therapies (IAPT)*2 manual. PWPs operate within a stepped care service delivery model which operates on the principle of offering the least intrusive effective psychological treatment in the first instance, patients can then be 'stepped up' to a more intensive treatment if required. The treatment aids clinical improvement and social inclusion, such as a return to work, meaningful activity or physical wellbeing and is delivered through a variety of methods including individual work courses and group work, which can be via face-to-face, telephone, email or other contact methods including digital platforms. They work alongside existing psychological practitioners such as High Intensity Improving Access to Psychological Therapies Cognitive Behaviour Therapy practitioners. PWPs undertake assessments mainly for moderate anxiety and depression protocols with referral to senior professionals for complex problems.

44 hobbaar/hunnan alaa awa ulilan ialamaa





PWP End-point Assessment (EPA)

The EPA is used to determine whether the apprentice meets the competencies required in the role of a PWP.

It consists of two equally weighted assessment methods:

- **1. Demonstration of Practice (DoP)** Station 1 – Patient Centred Assessment Station 2 – Psychological Intervention
- 2. Presentation of Practice (PoP)

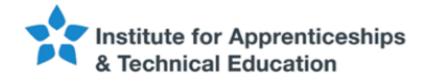








CAP Assessment Plan and Occupational Standard



End-point assessment plan for Clinical Associate in Psychology (CAP) apprenticeship standard

Apprenticeship standard number	Apprenticeship standard level	Integrated end-point assessment		
ST0820	7	Integrated degree apprenticeship		
Contents Introduction and overview		2		
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Grading11				
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Roles and responsibilities				
Internal Quality Assurance (IQA)				
Affordability				
Professional body recognition				
Mapping of knowledge, skills and behaviours (KSBs)				





CLINICAL ASSOCIATE IN PSYCHOLOGY (CAP) (INTEGRATED DEGREE)

Details of standard

Occupation summary

This is a new occupation, developed for implementation in England, introduced as part of a programme of work to provide greater access to psychologically informed mental health services. Clinical Associates in Psychology fill an identified skills gap between assistant psychologist and qualified clinical psychologists. They are able to practice autonomously with appropriate support, working within their scope of practice, under the supervision of a registered clinical psychologist.

The broad purpose of the occupation is to provide high quality, evidence based psychological interventions to inform practice, with formulations derived from specialist psychological measurement and assessment tools to work with populations across the lifespan from different backgrounds, cultures and beliefs. They work with specific populations and therefore provide a more proscribed range of activities than Clinical Psychologists.

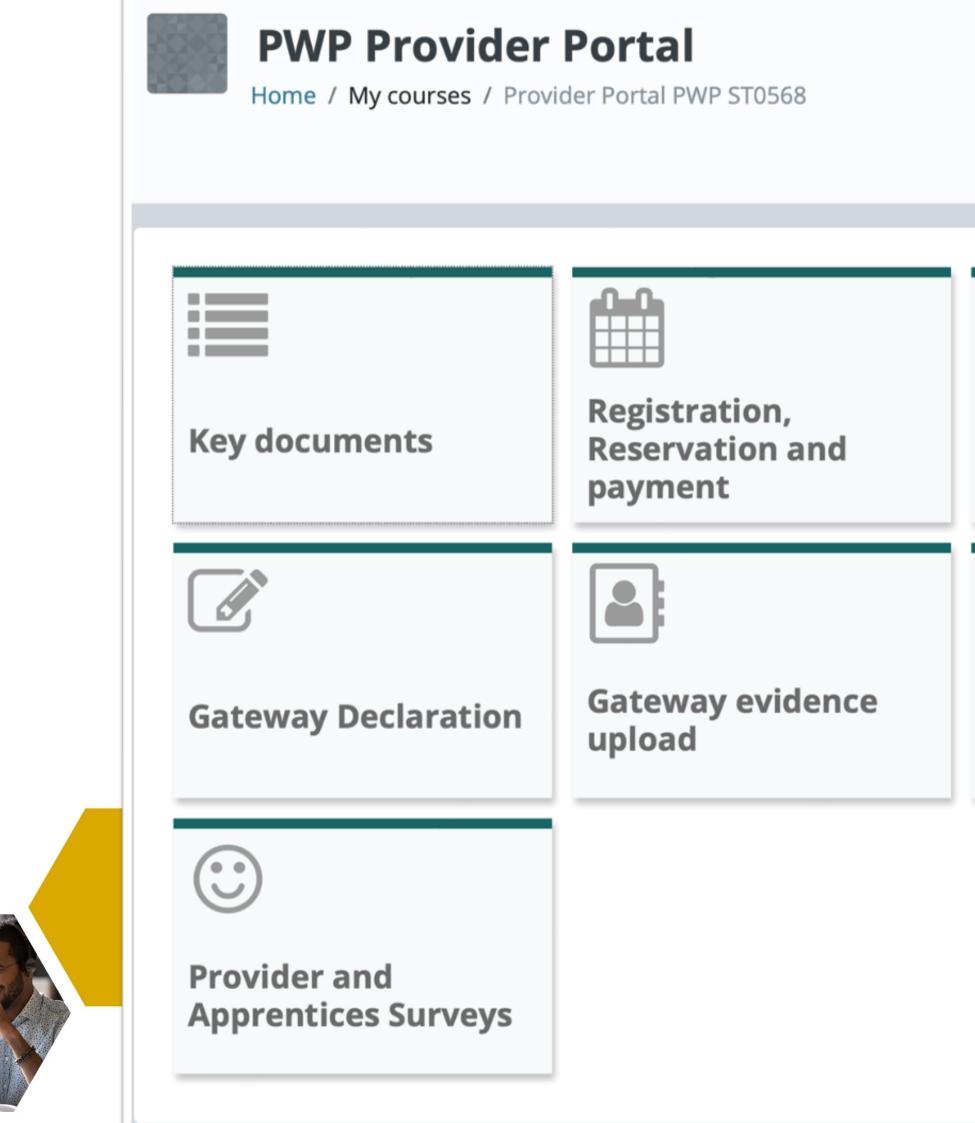
Clinical Associates in Psychology:

- are accountable professionals delivering psychological assessments, formulations, interventions and research within their scope of practice.
- use applied service research and evaluation to inform interventions.
- may work with and communicate with patients in their own home, in the community or hospital, or in any settings where their needs are supported and managed.





Support for EPA from BPS Assessments and Awards EPAO



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	Turn ed	liting on	
Support materials and resources	Venue requirements and what to expect on the day of EPA		
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Results	Contact us		





Support for EPA from BPS Assessments and Awards EPAO





Employer and **PWP** Guidance for End Point (EPA)



4 Employer and PWP Guidance for End Point

EPA Gateway

- in the occupational standard
- qualification

Assessment Method 1 - Demostration of Practice

Station 1 - Patient Centred Assessment

- Scenario presented to apprentice (10 mins) Patient Centred Assessment interview (40 mins) Q&A session with a minimum of 3 questions to answer (15 mins)

- Additional 10% time added at discretion of the assessor

Station 2 - Psychological Intervention

- Scenario presented to apprentice (10 mins) Review progress, and understanding of agreed treatment (10 mins) Low intensity psychological support intervention (25 mins)
- Update patient record (10 mins)

- Assessor reviews patient record (5 mins) Q&A session with a minimum of 3 questions to answer (15mins) Additional 10% time added at discretion of the assessor

Assessment Method 2 - Presentation of Practice

- Presentation topic and title agreed by the employer and EPAO
- · Completed presentation submitted within 20 days of topic and title being agreed Independent Assessor has 10 days to review the presentation prior to the assessment • Presentation Delivery (25 mins) followed by Q&A session with a minumum of 4 questions to
- answer (20 mins)
- Additional 10% time added at discretion of the assessor)

Employer satisfied that the apprentice is working consistently at or above the level set out

 Apprentice must have completed English and Mathematics at level 2, or equivalent Apprentices must have completed the Certificate in Psychological Wellbeing Practice

- How to establish and maintain complex partnerships and therapeutic relationships that take into account individual differences and needs including language preferences.
- The policies and guidelines that relate to the management of confidential information, including data protection legislation e.g. The General Data Protection Regulation (GDPR) 2016, the importance of recording accurate patient records securely and how to escalate matters if data protection breaches occur.
- The principles, purposes and different types of assessments, undertaken with people with common mental health problems.
- Complex patterns of symptoms consistent with diagnostic categories and psychological models.
- The principles and process of ongoing risk assessment, safeguarding and any policies that support this.
- The principles of patient-centred care and support, and why it makes a difference to how people feel.
- The significance of actively involving people in their own care.
- How to establish and maintain a therapeutic alliance with patients during their treatment programme, including managing issues and events that interfere with the therapeutic relationship that threaten the alliance.
- How to competently select, use and evaluate the efficacy of behaviour change models and strategies in the delivery of lowintensity psychological interventions.
- The principles and practices of medication management.
- Understand how to respond to people's need sensitively with regards to individual differences.
- How to practice in a non-judgemental, caring and sensitive manner.
- The concept of 'risk' and how to manage risk and promote health and well-being while aiming to empower choices that promote self-care and safety
- The significance of timely record keeping.

- Communicate effectively with individuals verbally and in writing to build successful caring relationships with patients and colleagues, whilst also keeping information confidential.
- S2 Evaluate and respond to peoples' needs sensitively with regards to all aspects of diversity.
- S3 anage personal and sensitive information, in line with local and national policies and legislation. Keep information secure and ensure that any information audits are compliant with such policies and legislation.
- Accurately record interviews and questionnaire assessments using paper and electronic recording keeping systems in a timely manner.
- Select and deploy a range of assessments to aid problem recognition and definition e.g. psychometric assessment, problem focused assessment and intervention planning assessment. S13 Support patients using medication to optimise medication use and minimise adverse effects in liaison with the patient's GP.
- Recognise and analyse patterns of symptoms of conditions such as anxiety disorders and depression and evaluate patient need and level of ongoing risk to themselves and others.E
- S9 nable shared decision making and promote empowerment by working collaboratively with patients to provide patient-centred
- S10 Build and sustain a therapeutic alliance with patients to manage emotional distress in sessions and understand patients' perspectives.
- S11 Collaboratively use behaviour change models to help identify and evaluate patient goals and choice of low-intensity intervention.
- S12 Formulate and deliver evidenced based low-intensity psychological treatments. For example, supporting patients undertaking recommended treatments for problem solving, panic and sleep management and to review treatment plans continually.
- S14 Manage a caseload of patients with common mental health problems efficiently and safely, including the assessment of risk and vulnerability
- 20 Practice autonomously within your scope of practice and be responsible and accountable for safe, compassionate, patientcentred, evidence based practice.
- S21 Work within your own practice boundaries and levels of competence.
- S23 Establish and maintain appropriate professional and personal boundaries with patients.

Behaviours

- You will treat people with dignity, respecting diversity, beliefs, culture, needs, values, privacy and preferences.
- B2 You will show respect and empathy for those you will work with, have the courage to challenge areas of concern and work to evidence based best practice.





Useful links

https://www.instituteforapprenticeships.org/developing-newapprenticeships/trailblazer-group/

https://www.instituteforapprenticeships.org

https://www.instituteforapprenticeships.org/apprenticeshipstandards/

https://find-epao.apprenticeships.education.gov.uk

https://www.gov.uk/guidance/register-of-end-point-assessmentorganisations

https://www.gov.uk/guidance/register-of-apprenticeship-trainingproviders

https://www.hee.nhs.uk/our-work/mental-health/improving-accesspsychological-therapies

https://www.hee.nhs.uk/sites/default/files/documents/PWP%20Appre ip%20procurement%20guidance%20for%20employers%20E



https://www.gov.uk/guidance/apprenticeship-funding-rules#thelatest-rules-2021-to-2022

https://www.gov.uk/guidance/conditions-for-being-on-the-register-ofend-point-assessment-organisations

https://www.gov.uk/guidance/ofqual-handbook

https://www.instituteforapprenticeships.org/quality/external-qualityassurance/

https://www.officeforstudents.org.uk/advice-and-guidance/skills-andemployment/degree-apprenticeships/degree-apprenticeships-forproviders/checking-the-quality-of-apprenticeships/







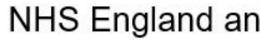








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NHS England and NHS Improvement

